

16.03.2020

Bei der Fruchtschranne 5
72070 Tübingen

Universitätsstadt Tübingen, Postfach 2540, 72015 Tübingen

To the residents

Information on Coronavirus

Dear residents,

The Coronavirus causes a new disease and is spreading fast. Therefore, please read all informations and note the precautions:

- Please wash your hands regularly for 20 to 30 seconds with soap.
- Keep a distance of 2 meter to other people.
- Ventile your rooms regularly for a few minutes.
- **IMPORTANT:** If you feel sick or have symptoms of a cold and fever please call your doctor first. Do not visit your doctor's practice or the hospital! Stay at home so that others cannot become infected! Your doctor will inform you what to do.
- **If you were tested positiv to Coronavirus, please immediately inform us by e-mail via hilfen.fuer.gefluechtete@tuebingen.de, or call your Integrationsmanager or inform your housekeeper.**
- Avoid shaking hands, hugs and kisses as a greeting.
- Please read the enclosed information sheets.

Further Information

- **Weitere Informationen**
- Please contact us only during the office hours for urgent cases. Information about these office hours will be find on the doors as well as on www.tuebingen.de/fluechtlinge.
- The office hours on site can be cancelled.
- Please check the announcements in your buildings cause changes can occur at any time.
- Please contact your responsible Integration Manager via e-mail or mobile phone.
- For assistance please contact your responsible housekeeper via e-mail or mobile phone.

- Please post your request to hilfen.fuer.gefluechtete@tuebingen.de. We opened this e-mail address for all your requests during a period up to 17 April 2020, so that you have not to use the office hours on site.
 - ➔ Our aim must be to avoid direct contacts as far as possible. This is the only way to prevent the spreading of the virus.
- The schools and kindergartens will be closed until end of the eastern holidays, 20 April 2020.
- Busses and trains will run in a limited schedule, please check the departure times and interchanges on www.bahn.de. Please enter busses by the backdoor only. Tickets will be not saled in the bus.

For further questions regarding Coronavirus, the district office in Tübingen has set up a hotline (daily from 8 am to 6 pm) for questions at 07071 / 207-3600. The health department can be contacted by email at infektionsschutz@kreis-tuebingen.de. In addition, the Baden-Württemberg State Health Office (LGA) has set up a hotline at 0711 904-39555 (weekdays between 9:00 a.m. and 4:00 p.m.) and the Federal Ministry of Health at 030 346 465 100 (Monday to Thursday from 8 a.m. to 6 p.m., on Friday from 8 a.m. to 12 p.m.).

Mit freundlichen Grüßen

Ihre Fachabteilung Hilfen für Geflüchtete